



CollectMax™ Web Remote Viewing Module

The Web Remote Viewing (WRV) feature for CollectMax provides a web site for holding debtor claims for viewing by clients and law firm employees outside the office. Using a standard web browser, claims can be viewed using almost any internet connection.

To maintain the safety of debtor and client information, account data is transmitted, retrieved and stored in encrypted form. In addition the law firm controls access to debtor information at all times by way of remote viewer permissions settings under its direct control. All points of access to the WRV require login codes and passwords to gain entry.

While viewing debtor claims, remote viewers may send e-mail to the law firm with current account identification as "subject" line for the e-mail.

Options

- Basic service - \$ 300.00/year
1,000 claims, up to 10 remote viewer login codes.
- Level 2 service - \$ 700.00/year
10,000 claims, up to 20 remote viewer login codes.
- Level 3 service - \$ 1200.00/year
50,000 claims, up to 50 remote viewer login codes.
- Requires a \$ 100.00 activation fee.
- Extended capacities are available. Please contact JST for information.

Subscriptions

All regular Web Remote Viewing subscriptions are one year in length. Please refer to the WRV license and attached fee schedule for more information. Subscription fees may be changed in subsequent subscription terms.

Law Firm Activities

- Supply list of remote viewers and login codes to JST
- Assign remote viewer permissions and upload to Website
- Assign e-mail addresses for receipt of Remote Viewer comments.
- Upload claims to Website.
- Maintain on-line database by refreshing and purging claims as needed.
- For speed and convenience, CollectMax refreshes only the claims that have changed since the last account refresh operation.
- Selection of claims for uploading to the website is controlled by client identifier and claim status code range.

CollectMax™ Web Remote Viewing License

Remote Viewer Activities

Using Internet Explorer, Remote Viewers can go to www.collectmax.com to access the website. Login, password, and account information is exchanged using Secure Socket Layer protocols.

Web pages presented to the Remote Viewers are self-explanatory for finding and viewing claims, following usual world wide web conventions for linking from page to page. Claims can be searched by name, partial name, account number, reference number or auxiliary number.

Requirements

Collections firm must have access to the internet from a workstation running CollectMax. Dial-up, DSL, cable modem, and most other connections are supported. Special router settings are usually not necessary. A static IP address is not required.

On multi-user systems, website updating can be carried out concurrently with most normal CollectMax operations. The speed of the update will depend on the bandwidth of the firm's internet connection and the processing speed of the work station.

Remote viewers must use Internet Explorer version 5 or later with "session cookies" enabled. Cookie information is used only for user authentication during a viewing session and is not used for tracking, marketing, statistical or any other purpose.

Limitations

- Multi-claim debtor accounts are presented as separate accounts for each claim for web viewing.
- Claims with more than one debtor show only the primary debtor for web viewing.
- User defined variables and account members are not shown for web viewing.
- Purging of claims on the website is carried out on a "per client" basis. That is, if it is necessary to purge any debtor claims, then all claims under the related client are deleted and subsequently reloaded.

Definitions:

Collections Firm: Law firm or collection agency using CollectMax .

Remote Viewer: Client, employee or agent of Collections Firm with selective permission to view claims of the Collections Firm.

WRV - Web Remote Viewing feature of CollectMax

JSTech: JSTechnologies, Inc., administrator of Web Remote Viewing website.

WRV Website - An internet website maintained by JSTech to contain copies of collections claims uploaded and refreshed by Collections Firms which can be viewed by Remote Viewers via the internet.

Agreement

JSTech and Collections Firm agree that JSTech will maintain the WRV website that will allow Remote Viewers to view copies of CollectMax collections claims on file at Collections Firm using standard internet browsers subject to the following terms and conditions:

License

Subject to payment of applicable subscription fees, Collections Firm is granted a non-exclusive, non-transferrable license to use the WRV website for the display of account data to Remote Viewers for the duration of a subscription. The license of this agreement applies only to the WRV website use and not to CollectMax which is licensed separately.

Confidentiality

Collections Firm agrees to hold WRV website login codes and passwords in strict confidence by revealing them only to its employees and agents with a clear need-to-know. Collections Firm acknowledges that its own account data may be subject to viewing by unauthorized persons if login codes and passwords are not kept confidential. Collections Firm may request JSTech to change passwords from time to time. JSTech will provide password information only to an officer of Collections Firm or to an employee or agent as specified by an officer.

JSTech agrees to provide computer program features to encrypt debtor account information during its transmission, retrieval and website storage.

Fees

Collections Firm agrees to pay JSTech in accordance with the fee schedule attached. JSTech may change the fee schedule from time to time.

Activation

Collections Firm is aware that the WRV website will be disabled automatically at the end of the time period for which fees have been paid and, in this event, it will not be possible for Collections Firm or its Remote Viewers to use the WRV website. JSTech shall not be liable to Collections Firm for any damages due to improper disabling or failure to reactivate the WRV website, regardless of whether the disabling or the failure to reactivate is negligent or intentional.

Account Access

Collections Firm acknowledges that by uploading its claims to the WRV website, its Remote Viewers may view its collections claims without notice. Collections Firm is responsible for restricting and controlling Remote Viewer account access by way of a "permissions table" maintained by Collections Firm. The permissions table is a feature of CollectMax that allows Collections Firm to grant selective account viewing rights to Remote Viewers.

Collections Firm acknowledges that the WRV remote administration feature of the WRV allows Collections Firm to enable and disable Remote Viewer accounts at will, thereby providing Collections Firm immediate and direct control over access to its account data stored on the WRV.

Availability

JSTech will make reasonable efforts to maximize availability of the WRV website during customary business hours. However, routine site maintenance, program bugs and problem resolution efforts may interrupt WRV service without notice. Collections Firm acknowledges that many interconnected services comprise the internet and, as such, system availability is dependent on these services which are beyond the control of JSTech.

Disclaimer

Program routines in CollectMax and in WRV website use data encryption and restrictive filters to exclude unauthorized internet access, however, Collections Firm understands and agrees that, due to the public nature of the internet, JSTech does not guarantee or warrant that data available for downloading from the WRV website or through the internet will be free of infection of virus, worms, Trojan horses or other malicious code that may adversely affect the Collections Firm. In addition, Collections Firm is responsible for implementing sufficient firewalls and virus scanners to satisfy Collections Firm's particular requirements for maintaining accuracy of data input and output.

JSTECH SHALL NOT BE RESPONSIBLE FOR ANY ADVERSE CONSEQUENCES WHATSOEVER OF THE POSTING OF COLLECTIONS ACCOUNT DATA ON THE WRV WEB SITE OR OF COLLECTIONS FIRM'S CONNECTION TO OR USE OF THE INTERNET, AND JSTECH SHALL NOT BE RESPONSIBLE FOR ANY USE BY COLLECTIONS FIRM OF THE INTERNET OR THE WRV WEBSITE IN VIOLATION OF ANY LAW, RULE, OR REGULATION OR ANY VIOLATION OF THE INTELLECTUAL PROPERTY RIGHTS OF ANOTHER.

Collections Firm is solely responsible for the content and posting on WRV website of the collections account data. Accordingly, Collections Firm hereby indemnifies and holds JSTech harmless from any and all claims, rights, demands, debts, obligations, losses, causes of action, actions, suits, controversies, third party actions, damages, penalties, costs, expenses, attorneys' fees, liabilities and indemnities of any kind or nature whatsoever, whether at law, equity, administrative, statutory or otherwise, and whether for injunctive relief, compensatory, punitive, or any other kind of relief or damages arising directly or indirectly from the use, inability to access, wrongful access by third parties, or content of the WRV website, whether asserted by Collections Firm, Collections Firm's Clients, or any entity or person claiming through them.

Limitation on Liability

ACCESS TO AND COLLECTIONS FIRM USE OF THE WRV WEBSITE AND ANY INFORMATION OR SERVICES CONTAINED THEREIN ARE PROVIDED "AS IS". JSTECH MAKES, AND COLLECTIONS FIRM RECEIVES NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR IN ANY OTHER PROVISION OF THIS AGREEMENT OR ANY OTHER COMMUNICATION, REGARDING THE DATA ON THE WRV WEBSITE, AND JSTECH SPECIFICALLY DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NEITHER PARTY UNDERTAKES OR ACCEPTS ANY LIABILITY WHATSOEVER TO THE OTHER FOR ERRORS, OMISSIONS, DELAYS, INTERRUPTIONS, OR LOSSES UNLESS CAUSED BY THEIR WILLFUL MISCONDUCT.

Defect Resolution

JSTech agrees that it will make a reasonable effort to ensure the WRV website supports remote account access. If Collections Firm informs JSTech of a defect, JSTech will attempt to correct the defect at no cost to the Collections Firm. JSTech does not warrant that it will be able to correct all reported defects or that use of the WRV website will be uninterrupted or error free.

Renewal and Termination

This license shall automatically terminate upon the expiration of the time period for which Collections Firm has paid the fees for use of the WRV. This license shall also automatically terminate in the event that Collections Firm, in the opinion of JSTech, has breached any provision of this licensing agreement.

Waiver

The failure of JSTech to insist upon performance of any provision of this contract shall not be construed as waiving the provision and it shall remain in effect.

Miscellaneous

This is the complete and exclusive statement of agreement between the parties which supersedes all proposals, oral or written, relating to the subject matter of this agreement. This agreement will be governed by the laws of the State of Virginia and shall inure to the benefit of JSTech, its successors, administrators, heirs and assigns.

Collections Firm:

By: _____ Title _____ Date: _____

JSTech:

By: _____ Title _____ Date: _____

CollectMax™ Web Remote Viewing Fee Schedule

Basic Web Remote Viewing Service: \$ 300.00 per year.

Supports up to 1,000 debtor claims on-line; allows up to 10 remote viewers to be assigned.

Level 2 Web Remote Viewing Service: \$ 700.00 per year.

Supports up to 10,000 debtor claims on-line; allows up to 20 remote viewers to be assigned.

Level 3 Web Remote Viewing Service: \$ 1200.00 per year.

Supports up to 50,000 debtor claims on-line; allows up to 50 remote viewers to be assigned.

A one-time activation fee of \$ 100.00 will be charged upon installation of the Web Remote Viewing Feature.

The above fee schedule may be changed at the completion of a subscription term.

CollectMax™ Web Remote Viewing Subscription Request Form

Customer _____ Customer Number _____ Date _____

One-time activation fee: \$ 100.00

Subscription Fee:

- Basic (1 year, 1,000 claims, 10 remote viewers, \$300)
- Level 2 (1 year, 10,000 claims, 20 remote viewers, \$700)
- Level 3 (1 year, 50,000 claims, 50 remote viewers, \$1200)

Payment:

- Check enclosed
- Credit card: Number _____
- Expiration Date _____ Security Code: _____
- Card type: American Express Mastercard Visa
- Name as it appears on card _____
- Account Billing Address _____

Authorized Collections Firm password recipients (employees and agents that may receive login and password information from JSTechnologies personnel.):

_____ Phone _____

_____ Phone _____

_____ Phone _____

Authorized Remote Viewers			
Remote Viewer Name (Max. 20 Characters)	Login ID (Must be between 3-15 characters)	Password (Must be between 6-15 characters)	Collection Firm e-Mail Address

Authorized by: _____

Title _____